



NEWS ABOUT THE REGENERATION OF SOUTH ACTON

April 2024
Issue 39



Completed allotment works

Welcome to the 39th edition of the Acton Gardens newsletter. Here you'll find updates to keep you involved and informed throughout the regeneration of South Acton.

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Delivered in partnership



PHASING UPDATE



In the interest of reducing our carbon footprint and offering a more sustainable and environmentally friendly newsletter, details relating to all the development phases including any updates will be provided via **Your Acton Gardens website** at youractongardens.co.uk/phasemap

Despite this change, we will continue to provide any major updates also in this newsletter.



ACTON GARDENS COMMUNITY BOARD

The Acton Gardens Community Board (AGCB) is the formal resident involvement structure between the residents of Acton Gardens and South Acton and L&Q, Countryside and Ealing Council.

The Community Board oversees the regeneration of the South Acton by:

- Providing feedback on the regeneration.
- Ensuring there is continued community involvement.
- Encouraging participation from groups currently under-represented.
- Allocating Community Chest funding for local projects.
- Attending quarterly Board meetings with local stakeholders
- Attending tours, training, subgroups, and consultation events for feedback.
- Reviewing literature, communications and messages circulated to the community.

AGCB ANNUAL GENERAL MEETING – REFLECTING ON 2023

This year's Community Board Annual General Meeting (AGM) took place on the 13th of February 2024 from 6pm till 8pm.

This was our first hybrid meeting of 2024, with participants attending in person at Acton Gardens Community Centre, as well as online via Microsoft Teams. The AGM was also live streamed on the Acton Gardens Facebook page. The presentation can be found on our website, so please do check this out if you weren't able to attend.

Feedback forms were emailed to both online and in-person attendees following the event via Survey Monkey, so we will be using this feedback to inform future AGMs and hybrid Board Meetings so they can be even bigger and better going forwards.

MEET YOUR NEW BOARD MEMBERS

The results of the Elections for Resident Board members were announced at the Annual General meeting (AGM) on Tuesday 13th February 2024 and we are pleased to welcome five new members to the Community Board.

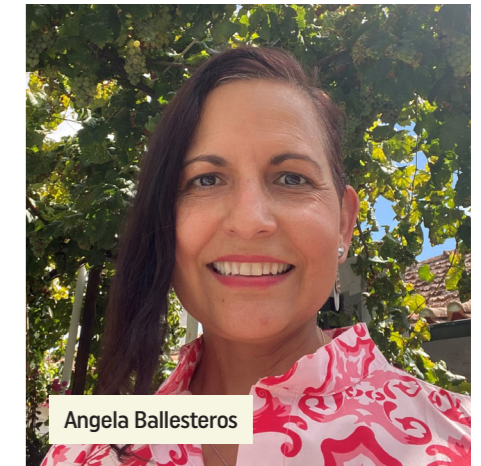
Natalie Chama, Daniel Alves, Angela Ballesteros, Nordeen Fahmy and Keith Smith will be joining existing Board members Matthew Hemes (Chair), Ali Abdullahi, Adham Aloka, Natalie Russel-Wall, Untza Sale, Janet Coker and Slobodan Vuckovic. Our new members have a very diverse range of backgrounds, including sustainability, education, mental health and wellbeing, housing regeneration and community development. We're really excited about how they will bring this expertise to the work of the Community Board in 2024!



Natalie Chama



Daniel Alves



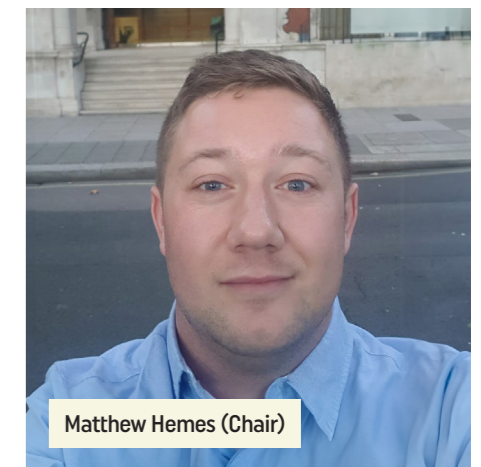
Angela Ballesteros



Nordeen Fahmy



Keith Smith



Matthew Hemes (Chair)

Many thanks to Raymond Moll and Tullia Vitturi di Este-Lochra who were also fantastic candidates, and to all those who took part in the voting process!

Our new Board Members got stuck into their first Board Meeting on the 26th of February, and the next meeting is scheduled for the 10th of June 2024. Residents are welcome to attend the meeting to observe proceedings.

If you have any questions or would like to find out more about the work of the Acton Gardens Community Board, please send an email addressed to the Community Board to Y@lqgroup.org.uk.



More information about the Community Board can be found on our website here:

www.youractongardens.co.uk/community-board

PHASING UPDATE

This section of the South Acton Community Newsletter will provide you a construction update for the wider regeneration project. We have provided updates on works completed in 2023, phases where we are currently on site, and phases that we hope to get underway in 2024.

As you will see later in this update, the key action taking place on site in the next few months is the start of demolition on phase 9.3/5/6.

Phase 6.2

In spring and autumn of 2023 respectively, Mint Café and Energie Gym opened on the South Acton estate. These amenities are well-located at the centre of the estate providing a focal point for the community. Both the café and gym have enjoyed high levels of use since opening in 2023, and we hope that will continue to be the case through 2024 and beyond.

All blocks within phases 6.1 and 6.2 are now complete.

Phase 7.2

Phase 7.2 is located to the north of Avenue Road, with the completed Phase 7.1 to the east and Acton High Street to the north. Proposals are for 185 new homes, including Active Living homes for residents aged over 55, affordable rented homes, and private homes for sale.

This phase also contains the site wide energy centre. Demolition of the existing buildings (Cheltenham Place Block 6 and 8 and Frampton Court) were completed in 2023. Technical design for the phase continues to progress.

Phase 8.2

Phase 8.2 is made up of 6 separate blocks and 6 houses and forms the eastern boundary of Central Plaza. It contains 175 new homes and construction was completed in Spring 2023. The designated homes were handed over to L&Q over spring 2023 and occupied in summer 2023. Block B2 was bought by a Key Worker Impact fund which rents homes to Key Workers in London.

Phase 8.1

Phase 8.1 remains halted pursuant to securing vacant possession of Ludlow Court. Phase 8.1 will deliver a total of 161 new homes including a total of 51 affordable homes. We are targeting a start on site date of spring/summer 2024, and the first task on site will be the demolition of Carisbrook Court.

Phase 9.2

Following negotiations, Budgens were secured as the new leaseholder of the commercial unit in December 2023. They are targeting an opening date in Spring 2024. Additionally, the final 2 residents moved into their new homes within phase 9.2 in 2023. This phase is now fully occupied.

Phase 9.4

Following completion of the construction of Phase 9.4, 35 residents moved into their new homes in 2023. This phase is now fully occupied.

Phases 9.3, 9.5 and 9.6

Phase 9.3, 9.5 and 9.6 received unanimous planning consent on 15th December 2021. Located adjacent to the recently constructed Phase 9.2 and opposite West Park, Phases 9.3, 9.5 and 9.6 will complete the western quarter of Acton Gardens.

These phases will collectively deliver 215 homes, ranging from 1-bedroom apartments up to 4-bedroom houses. We are targeting a start on site date of 2024 for these phases. This phase presents a significant milestone for the regeneration project as it will contain the 1,000th affordable home built at Acton Gardens.

Works to the new allotments commenced in April 2023 and are now complete. Handover of the allotments is due to take place in the coming month. Vacant possession of Jerome Tower and Osbourne House was achieved in 2023. We are awaiting vacant possession at Doyle House.

We will commence demolition on this phase in March 2024. The demolition works will include the erection of hoarding, raising scaffolding to minimise dust, internal strip out of the existing buildings, followed by demolition of the buildings' structures.

Central Plaza

Acton South's Central Plaza was officially opened in the autumn of 2023 at which the main attraction was the recently completed art installation by London based artist Adébayo Bolaji. There have been some technical issues with the paints application, but these have now been resolved by the artist and we are hoping that the artwork will be re-uncovered in the next few weeks.

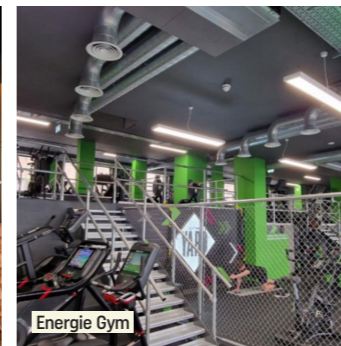
Central Plaza sits at the heart of Acton Gardens and aims to provide a new meeting point for the community, with places to sit, play and exercise, including a children's play area that frames Phase 8.2 and Phase 6.1.



Site Plan



Mint Café



Energie Gym



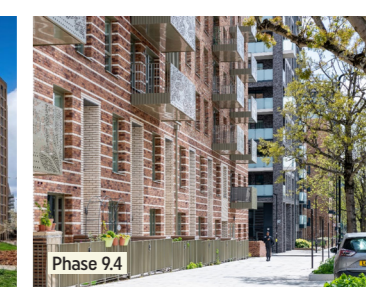
Phase 8.2



Phase 8.1



Phase 9.2



Phase 9.4



Phase 7.2



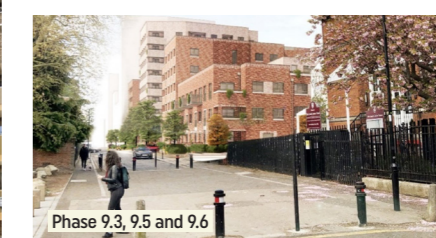
Phase 9.3, 9.5 and 9.6



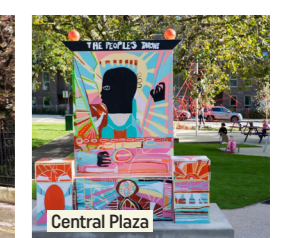
Phase 7.2 before



Phase 7.2 after



Phase 9.3, 9.5 and 9.6



Central Plaza

COMMUNITY CHEST

The Acton Gardens Community Chest has £50,000 available each year to fund local projects that support and benefit residents.

Applicants can apply for up to £5,000 funding to support delivery of their project. To date, we've funded over 100 projects, including health and wellbeing, art, environmental, educational support, community days, support groups and sports projects.

We're pleased to report that the Community Chest has provided over £500,000 to support local initiatives since it began, with the Descendants Drumming and Exploring Art Workshop last year marking the 150th project funded by the Community Chest. We're excited to be able to support even more great work across Acton Gardens.



The Descendants will also be celebrating their 30th Birthday Celebration on Saturday 25th of May 2024 @ Acton Gardens Community Centre, Bollo Bridge Road, W3 8UU, from 12-6pm.

Come along and celebrate 30 years of Descendants working with the South Acton Community!

YOU ARE ALL INVITED TO DESCENDANTS 30TH ANNIVERSARY BIRTHDAY CELEBRATION

Celebrating 30 years of Descendants working in the South Acton Community

Saturday 25th May 2024
Acton Gardens Community Centre
Bollo Bridge Road, W3 8UU
12-6 PM

FREE to attend

- Live performances
- Children's Big Idea stalls
- Community stalls
- Classic Cars display
- Tree unveiling
- Carnival costumes
- Arts activities
- Special guests
- Drumming workshops
- Refreshments on sale
- T-shirt design winners announcement
- Face painting

RSVP @ www.descendantscharity.org.uk
descendantscharity@gmail.com
 078 1825 1138 | 020 8075 5241

To mark this milestone in the work of the Community Chest, we decided it was about time we had our own logo and we want YOUR help deciding what this should look like! See our Children and Families Activity Page below for the full details on how to apply.

 If you are interested in applying for funding to benefit your community, please visit www.yoursouthacton.co.uk/community-chest.

The application deadlines for the quarterly funding rounds this years are:

- Spring: 24th May 2024
- Summer: 24th August 2024
- Autumn: 13th November 2024



If there is a project you would like to see funded, or if you have an idea for how we can improve our current model, please do get in touch on: yoursouthacton@lqgroup.org.uk



In this edition of the newsletter, we wanted to shine a spotlight on some of the recent organisations and projects that have received funding from the Community Chest, and details about more of the projects we've funded can also be found at www.yoursouthacton.co.uk/community-chest.

IN THE NEWS

Acton Litter Collective and Acton Gardens Group (affiliates of LAGER Can)

Community Chest Spotlight!

Elisabeth Curlet, of Acton Litter Collective, recently wowed the Community Chest Sub-Group with her passion for the environment and community building through collective climate action. Below she tells the story of how Acton Litter Collective all began:

Some five years ago, South Acton resident, Elisabeth Curlet, decided that action, rather than words, was needed to achieve her ambition of a litter-free neighbourhood.



First steps... After liaising with Ealing Council to provide litter picks and green bags and reaching out to local residents, a small team of enthusiastic litter pickers began to meet once every fortnight at the Mill Hill Surgery on Avenue Road in September 2019. The group grew steadily, continuing (at distance) over lockdown and becoming a weekly meet up. Being able to say hello to friendly faces during that difficult period was a life saver for many. Founding member, Ann Brennan, named us the Acton Litter Collective and our first WhatsApp group was created.

Passers-by were inspired to join which led to territorial expansion! More ground was covered every week, new faces joined and the sense of care and wellbeing spread.

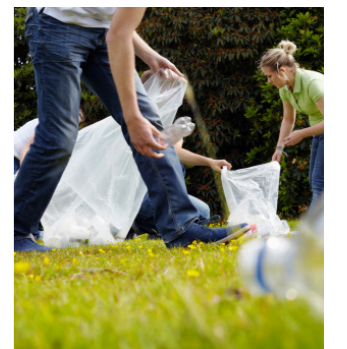
We learned about the useful "Love Clean Streets" app which enables us all to report fly tipping, potholes, graffiti, blocked gulleys, and more, so that the Council can address them.

In 2020, we heard about the Facebook Group LAGER Can (Litter Action Group of Ealing Residents), which had been set up a few years earlier by Keith Freegard with core belief is that community engagement positive impact environments – how right he was in terms of Acton! The organization is now run by volunteer Cathy Swift.

Fast forward to 2023... the old South Acton estate is steadily transforming into the delightful Acton Gardens development with new parks and play areas for all to enjoy. Landscape and green spaces have always been central to the redevelopment plans for Acton Gardens and, following years of hard work and investment, the Central Plaza was opened at the end of last year. Central Plaza sits at the heart of Acton Gardens and has already become a prominent meeting point for the community, with places to sit, play and exercise, including an exciting new children's play area.

Also, in May last year, Elisabeth met Acton Gardens resident Aga while litter picking in the area. In no time at all, a regular Sunday morning litter pick was established, and this new group developed at speed. Residents saw what was being achieved and sensed the spirit of co-operation which makes a strong community. There are now over 30 members, mostly joining through word of mouth, and Aga, a busy working Mum, impressively makes the time to post weekly on Facebook what the Acton Gardens LAGER Can group is achieving.

Everyone volunteering is provided with a litter pick, hoop and bags. We gather on Sundays, some meeting at 9.00am at the bike rack near the Mint Cafe or others around 10.30am to have a coffee. Several people also litter pick in their own time which is a tremendous help.



Please look out for your friendly litter pickers, say hello and consider joining our campaign to ensure that Acton is a really nice place to live - which it is!

Women's Boxercise Classes

Community Chest Spotlight!

Women's Boxercise Classes @ Acton Gardens Community Centre

Following a successful bid for Community Chest Funding, Acton Gardens Development Trust kicked off their Women's Boxercise Classes for all fitness levels on Wednesday 17th of January, which took place every Wednesday and Friday through to the 19th of April. The classes were run by none other than Hannah Beharry, a South Acton born and bred former 9x British Boxing Champion and 2x European Boxing Champion, who was also one of the first women to box for Great Britain.

The Boxercise classes aimed to not only provide a high-energy workout combining boxing techniques with cardio exercises but empower women in the Acton Gardens Community through providing a supportive environment. It's clear that the classes have been a total hit with local residents, with sign ups increasing week-on-week. Hannah has seen a massive growth in confidence and improvement in fitness from all participants, who are calling for the sessions to continue running.



WOMEN'S ONLY BOXFIT CLASS

Only £5 per session & £3 for Acton residents!

Trained by the best:
9x British Champion
2x European Champion
First female to box for GB
Born and bred in South Acton

Every Wednesday & Friday
Wed - 6:00pm - 7:30pm
Fri - 5pm - 6:30pm

Acton Gardens Community Centre, Unit A, Munster Court, Bollo Bridge Rd, London W3 8UU

Sign up here
<https://www.eventbrite.com/cc/boxercise-acton-gardens-2980689>



Cultivate London is recruiting!

CULTIVATE LONDON is looking to recruit qualified and experienced staff, please contact admin@cultivatelondon.org if you are interested or know someone who could fill the following roles: Horticultural Team Leader, DIY/ Workshop technician, Fundraiser.

You can find a Cultivate London stall every first Saturday of the month at the Reuse and Recycle Hub at the Acton Market, from 10am till 3pm.

Depending on the period, we'll be offering seeds, seedlings, herbs, vegetable plants to take home with you. Come to visit us and learn in person more of what we do.

Our Acton Green Waste Solution project is becoming more and more a reality, soon we will be able to turn vegetable and fruit waste from the local community, into fertiliser and compost, using a pilot anaerobic digester; if you want to know more contact admin@cultivatelondon.org



CHILDREN AND FAMILIES' ACTIVITY PAGE

WELCOME TO OUR ACTIVITY PAGE FOR CHILDREN AND FAMILIES!

COMMUNITY CHEST LOGO COMPETITION

Calling all creative minds and talented artists! We've decided it's about time we had a proper logo for the Acton Gardens Community Chest, and we want YOU to help design it!



We're on the lookout for a logo that embodies community spirit, inclusivity and all things **Acton Gardens**. To be in with a chance of winning shopping vouchers, (2 x £25 for runners up, and £50 for the winner) follow the steps below to enter:

- 1**

Design your masterpiece
Create a captivating logo that reflects the values and identity of the Acton Gardens Community and the Community Chest.
- 2**

Submit your entry
Send your design along with the first name and age of the person who drew it to y@lqgroup.org.uk by **Monday 20th May 2024**.
- 3**

Spread the word
Share this opportunity and the work of the Community Chest with friends and family.

If you enter this competition, you consent to the pictures being published in a future newsletter edition and on the Acton Gardens Website.

IN THE NEWS



UPDATE FROM YOUR LOCAL SAFER NEIGHBOURHOODS TEAM:

The Regeneration Team at Acton Gardens have been working closely with the Sergeant Matthew Buckland from South Acton's Safer Neighbourhoods Team in recent months and we thought it would be great for him to write a segment introducing himself and the work his team are doing in your local area!

"I am the Safer Neighbourhood Team Sergeant for the South Acton ward, I work with four dedicated ward officers consisting of three police constables and one police community support officer.

The role of a safer neighbourhoods team is to focus on issues affecting the local community. We do this by listening to local residents and businesses through regular engagement, whether at pre-arranged events, conversations whilst on patrol or through social media.

Taking this information, we use a problem orientated policing approach, working with key stakeholders and partners to try and reduce the impact on the local population.

Once such issue is parcel theft, while online shopping is quick and easy, it cannot be ignored that parcels left in communal areas are vulnerable to theft.

In recent months, primarily on the run up to Christmas we focused both high visibility and plain clothed patrols in areas within the ward which had experienced high rates of this type of crime. As a result, the area target had no incidents of parcel theft reported in December.

We have discussed the issue with L&Q who are looking at ways of providing additional safe parcel drops sites and improving block security. We have also reached out to TfL to see if they are willing to have parcel lockers installed at nearby public transport stations.

We also wanted to provide some assurances following two assaults that took place linked to an event at the community centre. Both incidents are subject to ongoing criminal

investigations, however while two assaults did occur, there were no acid attacks, something which had caused concern within the local community.

In the following days we deployed officers from the South Acton ward team to patrol the area, supported by other Acton SNT colleagues.

In terms of future events, have discussed the situation with LDT, who have been proactive in taking steps to prevent similar occurring again. We have also offered support around their decision making when considering potential bookings. However, I want to state clearly this is the first incident of this kind linked to an event at the community centre, which remains a valuable resource for the local community.

We know that some residents have concerns regarding youth gathering and engaging in anti-social behaviour and drug use in the open space outside of the community centre, this is also something we continue to work on with local partners. We will endeavour to maintain a presence in the coming months as spring approaches.

Finally, we continue to offer free bike marking, further events will be advertised, however if you as a group of residents would like to arrange a visit to your bike storage area, the team would be happy to attend and mark as many bikes as possible. Bike marking cost upwards of £20 so this is a great opportunity to get your bike protected for free.



Scan the QR code to read the teams latest newsletter and find out what else we have been doing.

Parcel thefts are happening in this building.



Help avoid your parcels being stolen by:

- Tracking your parcel to ensure somebody is home for the delivery.
- Arranging for it to be left with a neighbour if nobody is home.
- Using an off-site locker service for frequent deliveries or expensive items.
- Installing a video doorbell and security light.

If your parcel has been stolen, report it to police online at www.met.police.uk or call 101.



LOCK IT MARK IT



Reduce the risk of your bike being stolen:

- Lock the frame and both wheels to a stand using two good quality locks.
- Get your bike registered and visibly security marked with BikeRegister.

If your bike is stolen, report it to 101 and register it as stolen on BikeRegister.

[facebook.com/BikeRegister](https://www.facebook.com/BikeRegister) @bikeregister #bikeregister #LockItMarkIt



ACTON GARDENS COMMUNITY CENTRE

Free Yoga Classes

Acton Connect continue to run their extremely popular free Yoga Classes at Acton Gardens Community Centre on Thursdays between 11am-12pm. For anyone wanting to find out more, or to book your free place, please contact the Community Centre via email info@actongardens.community or phone **020 8075 5240**.

Co-Working Space available!

Residents can hire a desk in our co-working space. The space is perfect for freelancers, or anyone looking for a professional working environment based at Acton Gardens Community Centre.



For further updates of what's on at the Community Centre please take a look at their latest newsletter by scanning the QR code.

Acton Connect
Community Connections
FREE YOGA CLASSES (Four week Course)
With friendly instructor Charlene
Thursdays
11am to 12pm
at
Acton Gardens
Community Centre
Unit A, Munster court, Bollo
Bridge Road, Acton, W3 8UU
(please bring your own yoga mat)
To book your free place
please email
info@actongardens.community
or Tel: +44 (0)20 8075 5240

BOLLO BROOK YOUTH CLUB UPDATE

The last few months at Bollo Brook Youth Centre has seen a number of projects come to an end and new ones beginning, especially focussing around film and the creative industries.

In January, we held a celebratory event alongside other community art groups at Levant Book Café in North Acton (the baklava and ice cream are amazing, go there), showing our film about young people discussions over tea, with live music and poetry performances by young people from the youth centre. We also presented our work with young people and film to a GLA interview panel as part of Ealing's bid to become London's Borough of Culture – which you can support here:

<https://ealing2025.org>

We have now started our next film project, working with local young people to both collect their stories and teach them different elements of film making – from script writing to filming to editing.

As part of our work supporting young people into creative industries, we took a group to visit the Sky TV campus in Osterley, where we discussed training in different roles in film and TV with MAMA Youth.



Group visit to the Sky TV campus in Osterley

CO-WORKING SPACE

Available for short or long-term hire.

Come join us!

Desk hire from £30 per day

- High-speed Wi-Fi
- Access to a well-equipped kitchen
- Free tea and coffee
- Storage facilities
- Heating and air-conditioning
- Access to an outside terrace
- Use of a hot-desk
- Unlimited hours per month
- The centre is open 9am - 6pm Monday - Friday.



020 8075 5240



info@actongardens.community

Location: Acton Gardens Community Centre,
Unit A Munster Court, London, W3 8UU

ACTON GARDENS | COMMUNITY CENTRE

MEET YOUR L&Q NEIGHBOURHOOD TEAM

As there are some new faces working in Acton Gardens, we wanted to re-introduce L&Qs Neighbourhood Team and their relevant roles/the phases they work on:

- Angela James
Head of Housing
- Shakira Henry
Area Housing Manager
- Rochelle Mountain
Neighbourhood Housing Lead, Phase 7.1
- Daniel Lamptey
Neighbourhood Housing Lead, Phases 1 & 2
- Jermaine Wellesley
Neighbourhood Housing Lead, Phases 6.2 & 9.4

- Celesha Mckenzie
Neighbourhood Housing Lead, Phases 5, 6.1 & 9.1
- Ayan Ali
Neighbourhood Housing Lead, Phases 3.1, 3.2 & 4
- Nikisha Powell
Housing Assistant

Housing Management Surgeries continue to take place on Tuesdays 10am - 1pm, and Thursdays 1.00pm - 4.00pm at Acton Gardens Community Centre. Appointments are encouraged but residents can be seen if a member of staff is available to speak with them.

If you would like to book an appointment, please contact your designated Neighbourhood Housing Lead for further information or to book an appointment.




UPDATE - SOUTH ACTON CHILDRENS CENTRE

South Acton Children's Centre and Nursery School Children are Published Authors!

At South Acton Children's Centre and Nursery School we recently received a very exciting letter from Young Writers. It contained an invitation for our children to write their first poem. Eagerly, the older children from Oak and Chestnuts class completed their first poems during Family Learning, with the support of their parents and practitioners.

Once completed, the next step was to take them to the post-box and send them on their way.

 Please help your child to complete the poem below. (You may photocopy this form as many times as you like.)

My name is _____ and I go to preschool,
 My best friend is _____, who is really cool.
 I watch _____ on TV,
 Playing _____ is lots of fun for me.
 I just love _____ to eat,
 And sometimes _____ for a treat.
 _____ is a colour I like a lot,
 My _____ is the best present I ever got.
 My favourite person is _____ who is a gem,
 So this, my first poem, is just for them!

© Young Writers My First Poem, Ramona House, Colindale Drive, Pinnerborough PE2 9EP
 Tel: 01753 890066 | Email: info@youngwriters.co.uk | Web: www.youngwriters.co.uk

Please don't cut this sheet - send it back completed!

Name: _____
 Your Key Person's Name & Signature: _____
 Nursery Name: _____
 Nursery Address: _____
 Postcode: _____
 Age: _____

During the next session of Family Learning, we printed a map so we could find our way to our nearest post-box. The children were so excited. We went with the families and followed the instructions on the map. We soon found the post-box, and one by one we posted our poems.

Then we waited for Young Writers to write back. It felt like such a long time! We felt impatient waiting to get a letter back!

Reminder: Family Learning Sessions take place every Tuesday and Thursday mornings at South Acton Children's Centre and Nursery School. The parents/carers are invited to stay for the children's Group Time (just 15 minutes) in each session to share the children's learning. Every Tuesday the focus is Maths and on Thursday the focus is on Literacy.



But then one whole week later, we finally received another letter from them! This letter thanked all of us for participating. They sent every child a certificate and a bookmark to say well done!

Now, all the children's poems will be published in a book, and we will be gifted a copy to keep at the nursery to share with the children. Our families will also have the opportunity to buy a copy of the book, to keep their children's first ever published piece of work.

We are so excited to see the final results and so proud of our young authors!



Get in touch!

There are lots of ways that you can get in touch with us.

- You can contact our Customer Service Centre by calling 0300 456 9996 or emailing us at contact@lqgroup.org.uk
- To speak to us about a repair you can call us on 0300 456 9996 or to tell us of a new repair, you can complete our online report a repair form on our website. You should also call this number for emergency repairs, where there is an immediate danger to you or members of the public
- If you need to speak to us about any non repairs-related issues, you can speak to your Neighbourhood Housing Lead
- Get more involved with us and help shape the services we provide to you. You can find out more about resident involvement opportunities in the 'L&Q community' section of our website.

Complaints

We'll always aim to deliver a service that you're happy with, but if this doesn't happen, we have a formal complaints process you can use. To find out more, visit www.lqgroup.org.uk/contact-us or call 0300 456 9996 and we'll do our best to put things right.

L&Q is a member of the Housing Ombudsman Scheme and follows their Complaint Handling Code, so if you're still not satisfied after we deal with your complaint, you can contact the Ombudsman at www.housing-ombudsman.org.uk or by calling 0300 111 3000.



EARTH DAY 2024

PLANET VS PLASTICS

Website: youractongardens.co.uk

Email: y@lqgroup.org.uk

Monday
April 22



Time
3-5pm

Earth Day takes place every year on the 22nd of April to demonstrate support for environmental protection.



this Earth Day by doing whatever you can to reduce your plastic consumption! Be it making sure you carry a reusable bag with you, joining your local litter collective, or educating yourself on recycling and single-use plastic – there are plenty of simple ways to make an impact!

In addition to Earth Day, the month of April marks Earth Month – take a look at the 2024 Earth Month Calendar below for key dates and ideas of how you can be helping the environment throughout Earth Month and beyond.

<https://www.earthday.org/> has some fantastic resources for education and advocacy, so do check out their website.

The Acton Gardens Regeneration Team have been working closely with Acton Gardens Primary School to organise an Event for Earth Day this year, so check out our website and following newsletter to see what went on.

The first official 'Earth Day' took place in 1970, and it has now expanded to include a wide range of events across the globe coordinated by Earthday.org, including 1 billion people in more than 193 countries.

The theme for Earth Day 2024 is Planet vs Plastic, in line with Earthday.org calling for a 60% reduction in the production of plastics by 2024, with the overarching goal of building a plastic-free future for future generations.

We want to encourage residents across Acton Gardens to champion the ambitions Planet vs Plastic

Sunday	Monday	Tuesday	Wednesday	Thursday	Friday	Saturday
	1 pick up litter	2 protect pollinators	3 be a weather watcher	4 walk and roll	5 use a reusable water bottle	6 donate clothing
7 World Health Day	8 create a recycling station	9 be a friend to animals	10 start a compost pile	11 unplug electronics	12 recycle plastic	13 conserve water
14 get gardening!	15 use less paper	16 What is your Carbon Footprint?	17 explore the outdoors	18 say "no" to food waste	19 reuse & recycle to create	20 Turn down the thermostat
21 collect rainwater	22 Earth Day	23 World Book Day	24 Bin audit – what more could be recycled?	25 advocate for Earth	26 Arbor Day	27 turn off the lights
28 use safe products	29 use reusable bags	30 create art for the Earth				



Reduce, Reuse, Recycle

Simple acts, endless impacts

Planet vs Plastic

Join us at Central Plaza in Acton Gardens to find out what you can do to help our Earth - refreshments provided!





Report a repair

Do you have work that needs doing to your home?

- Know what repairs you are responsible for, and which L&Q will carry out - scan QR code to find out more
- For emergencies and to follow up on problems you have already told us about, please call us on 0300 456 9996
- You can also report new, non-urgent repairs on our website at www.lqgroup.org.uk.



Please be aware that scammers have recently been calling residents impersonating landlords offering housing repairs. If you are in any doubt about whether a call is genuine, contact us directly to check.



STAFF UPDATE - WELCOME TO OUR NEW TEAM MEMBER



Molly Purcell joins the Team

Hi my name is Molly Purcell and I've just joined L&Q as a Regeneration Coordinator working with Georgia at Acton Gardens. I previously worked as a planning consultant with experience in mixed-use and residential regeneration projects across London.

With both an academic and professional background in placemaking, I'm extremely passionate about sustainable urban environments and the importance of building and maintaining a strong sense of community – I'm excited about working for and with residents in Acton Gardens to improve their local area during the regeneration of the estate.

I've met various members of the local community already, and I'm really looking forward to getting to know you all better as I settle into the role.

I will be leading on the Community Chest, Quarterly Newsletter, Monthly Regeneration Report and Pre-Allocations, so please do reach out if you have any questions!



RESIDENTS STORY

If you'd like to write an article to be published in Acton Gardens newsletter, then please send it with any accompanying pictures to y@lqgroup.org.uk with the subject header '**Residents Story**'.

The theme for this Residents Story is '**Living in Acton Gardens**'. Maybe you've lived in Acton Gardens for centuries or maybe just a few years but please feel free to tell us all about what it's like living in Acton Gardens. As always, we'll select a couple of the articles to appear to the next edition.



CONTACT THE TEAM NOW

ACTON GARDENS REGENERATION TEAM AND EALING COUNCIL REGENERATION TEAM

The Acton Gardens and Ealing Council Regeneration teams are available to speak with you on the phone or over email. See contact details in the table below.

TEAM	CONTACT
LB Ealing staff: Leon Joseph Kuldip Mann Amar Sokhi	020 8825 9791, 020 8825 7409 or 020 8825 6402 southactonregeneration@ealing.gov.uk
L&Q (Acton Gardens) Regeneration staff: Georgia Metzger Molly Purcell	y@lqgroup.org.uk 020 8189 4750 or 020 8825 6402
L&Q Neighbourhood team: Shakira Henry Rochelle Mountain Daniel Lamptey Jermaine Wellesley Celesha Mckenzie Nikisha Powell Ayan Ali	y@lqgroup.org.uk 0300 456 9998

Housing Management

Surgeries are now taking place, Tuesdays 10am to 1pm, Thursdays 1pm to 4pm at Acton Gardens Community Centre.

Appointments are encouraged but residents can be seen if a member of staff is available to speak with them.

If you would like to book an appointment, please contact your designated Neighbourhood Housing Lead for further information or to book and appointment.



Independent Tenant & Leasehold Advisor (ITLA)

Chris McConnachie is your Independent Advisor for South Acton. ITLA appointment surgeries are held at Acton Gardens Community Centre. Contact Chris directly to make an appointment for the surgery or if you would like to discuss options for your future home.



You can contact Chris on:

Phone: 0300 008 0015

Mobile: 07730 624344

Virtual meetings:

Via Microsoft Teams, Zoom or Skype

Email:

southacton@etcpartners.org.uk

Dates for Appointment Surgeries at Acton Gardens Community Centre

January to July 2024

Thursday 11 January 2024

Thursday 8 February 2024

Thursday 7 March 2024

Thursday 11 April 2024

Thursday 3 May 2024

Thursday 6 June 2024

Thursday 4 July 2024

2pm to 6pm

2pm to 6pm

2pm to 6pm

2pm to 6pm

2pm to 6pm

2pm to 6pm

2pm to 6pm



L&Q and Acton Gardens:

0300 456 9998

yoursouthacton@lqgroup.org.uk

1st Floor, Unit B, Donne Court,
Bollo Bridge Road, Acton W3 8YG

www.youractongardens.co.uk